

## 2020 HELPS – South Hadley Cool Homes Rebate Application

Offer valid on equipment purchased and installed between **January 1, 2020 - December 31, 2020**  
(subject to funding availability) **All submissions must be postmarked by January 31, 2021**



**HELPS**  
Home Energy Loss  
Prevention Services

Rebates	Qualifying Products	SEER <sup>1</sup>	EER <sup>2</sup>	HSPF <sup>3</sup>
\$250	Central AC	≥ 16	≥ 13	N/A
\$250	Air Source Heat Pump	≥ 16	≥ 12	≥ 8.5
\$500	Air Source Heat Pump	≥ 18	N/A	≥ 9.6
\$300	Single –Zone Ductless Mini-Split Heat Pump*	≥ 18	N/A	≥ 9.0
\$500	Multi-Zone Ductless Mini-Split Heat Pump*	≥ 18	N/A	≥ 9.0

**Restrictions: limit one rebate per customer per program year. Maximum of two (2) ductless mini-split heat pumps are allowed.**

**To receive your rebate by mail, follow these steps:**

- 1) Purchase and install an ENERGY STAR® qualifying product at a property with an active electric account with one of the participating energy efficiency providers.
- 2) Obtain your contractor's invoice with equipment make, coil and condenser model numbers, size in tons, date and location of installation and total installation cost.
- 3) Mail the following to the address on the right.
  - This application, completed accurately and legibly.
  - Contractor's invoice showing required information and proof of purchase.
  - Copy of "ACCA approved version 8 Manual J" Load (Sizing) Calculation  
(Note: Not needed for ductless mini-split systems.)
  - Copy of your most recent electric bill.
  - A copy of the AHRI Certificate. Visit [www.ahridirectory.org](http://www.ahridirectory.org) or contact your Heating and Air Conditioning Contractor to obtain a copy.

**Note:** Qualifying products must be installed by a licensed contractor. Photocopy your entire submission for your records.

**Apply online @ [MuniHELPS.org](http://MuniHELPS.org)  
Or mail completed application with all  
corresponding documentation to:**

**HELPS Cool Homes  
EFI, Inc  
P.O. Box 2528  
Manchester, CT 06045  
Hot Line: (413) 308-1311**

**Please allow 4-6 weeks for processing.**

### CUSTOMER INFORMATION

Customer Name: \_\_\_\_\_ Electric Account Number: \_\_\_\_\_  
Address: (Where Equipment was Installed) \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_  
Home Phone: \_\_\_\_\_ Business Phone: \_\_\_\_\_ E-mail Address: \_\_\_\_\_

### MAIL REBATE TO (if different from above)

Name: \_\_\_\_\_  
Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

### CONTRACTOR INFORMATION

Company Name: \_\_\_\_\_ Contact Person: \_\_\_\_\_  
Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_  
Telephone Phone: \_\_\_\_\_ E-Mail Address: \_\_\_\_\_ Is Technician NATE Certified? ☐ Yes ☐ No  
(Note: Not required for rebate eligibility)

### NEW EQUIPMENT INSTALLED (to be completed by contractor)

☐ New Construction ☐ Replacement System ☐ Adding to Existing Ductwork ☐ New or Additional Ductwork and Air Conditioning

Install Date (MM/DD/YYYY): \_\_\_\_\_ Install Cost: \_\_\_\_\_ AHRI Ref. # \_\_\_\_\_ Manufacturer: \_\_\_\_\_

TXV or EXV Installed\* (Required): ☐ TXV or ☐ EXV

Condenser Model #: \_\_\_\_\_ Coil Model #: \_\_\_\_\_

AHRI-Rated SEER\*\*: \_\_\_\_\_ AHRI-Rated EER\*\*: \_\_\_\_\_ HSPF: \_\_\_\_\_

New Unit Size (Tons\*\*\*) \_\_\_\_\_ Mini Split: ☐ Yes ☐ No Rebate Amount: \_\_\_\_\_

**CUSTOMER SIGNATURE:** \_\_\_\_\_ **DATE:** \_\_\_\_\_

**Your signature certifies that all information above is correct to the best of your knowledge and that you adhere to all terms and conditions of this rebate.**

\*Thermostatic Expansion Valve (TXV) or Electronic Expansion Valve (EXV) required for all systems. \*\*AHRI SEER and EER rating of outdoor condenser and indoor coil working together. Rounding up of SEER/EER ratings is not acceptable. \*\*\*NOTE: 1 ton = 12,000 Btu/hour, needed for Right Sizing.

**HELPS – South Hadley Cool Homes is provided through the Massachusetts Municipal Wholesale Electric Company (MMWEC)**