



2026 SHELD Home Heating + Cooling Rebates

South Hadley Electric Light Department (SHELD) offers rebates on heat pump systems. Please note that all heat pumps must be installed by a licensed contractor to be eligible for a rebate. Eligible heat pump systems must be purchased between January 1, 2026 and December 31, 2026 and applications postmarked by March 31, 2027. The purpose of this program is to incentive upgrades to energy efficient appliances/systems, the equipment installed must be an upgrade to an existing appliance/system already within the property.

Eligibility for Rebate:

- Applicant must be a current SHELD electric customer at the service address of installation
- Maximum heat pump rebate amount is \$2,400 per address, per calendar year
- Maximum central air rebate is \$1,000.00 per address, per calendar year
- All installed equipment must be new
- AHRI Certificate must be submitted (can be obtained from contractor or ahridirectory.org)
- Copies of all dated invoices and receipts must be submitted
- All required information in rebate application must be received
- All rebates up to \$750.00 will be applied as a on-bill credit, all rebates exceeding \$750.00 will be mailed via a check to the account holder on file.
- Contractors do not qualify
- New construction buildings do not qualify
- Equipment must meet minimum efficiency standards in table below:

Equipment	SEER2	HSPF2	COP	Rebate
Central Air Conditioning	Energy Star Rated	N/A	N/A	\$500/ ton
Air-Source Heat Pump	≥15.2	≥8.5 Non-ducted/8.1 ducted	≥1.75 at 5° F/ max capacity	\$800/ ton
Ground-Source Heat Pump	Energy Star Rated		≥1.75 at 5° F/ max capacity	\$1,000/ ton

Restrictions for rebate:

- Heat pumps must be installed by a licensed contractor (self-installations are not eligible)
- Eversource natural gas customers are not eligible

How to Apply:

1. Apply online at www.sheld.org and upload the required documentation. OR
Complete the following application and mail along with required documentation to:

**South Hadley Electric Light Department
85 Main St
South Hadley, MA 01075
Attn: Rebates**



South Hadley Electric Light D E P A R T M E N T

2026 SHELD Home Heating + Cooling Rebate Application

Account Holder Information:

Customer Name (where equipment was installed) **SHELD Account Number**

Street Address (where equipment was installed) City State Zip Code

E-Mail Address **Phone Number**

Equipment Information:

Central Air Conditioning - \$500.00 per ton (12,000 Btu/hr.)

Air Source Heat Pump - \$800.00 per ton Ground Source Heat Pump - \$1,000.00 per ton

Condenser Brand: _____ Model #: _____

Air Handler Brand: _____ Model #: _____

Unit Size (tons)

SEER EER HSPE COP SEER2 EER2 HSPE2 COP

AHRI Certificate #:

Installation Cost: \$

Installation Cost: \$ _____ Installation Date: _____

Contractor Name: _____ Contractor License #: _____

Contractor Address (street, city, state, zip):

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For more information or questions, please call us at 413-536-1050 or visit sheld.org



Required Information

- 1.** What fuel is used by heating system being replaced?
 Natural Gas
 Oil
 Propane
 Old Heat Pump
 Other (Please specify) _____
- 2.** Is the new heat pump a "whole home" or "partial home" system?
 Whole Home
 Partial Home
- 3.** Was old fossil fuel system removed, or will it be used as a backup?
 Removed
 Used as a back up
- 4.** Were integrated controls installed?
 Yes – If so, what is the switch-over temperature? _____
 No
- 5.** Were weatherization improvements also made as part of the heat pump installation project?
 Insulation
 Air Sealing
 Duct Sealing
 Other (specify) _____
 No

Your signature below certifies that all the information above is correct to the best of your knowledge and that you adhere to all terms and conditions of this rebate. Your signature also certifies that you have received a Manual J sizing report from your contractor and that you are satisfied that the heat pump will meet your heating and air conditioning needs. Rounding up of SEER/EER/HSPF/Cop ratings is not acceptable. NOTE: 1 ton = 12,000 BTU/hour.

Customer Signature

Print Name

Date