

### **Fuel Assistance Program**

#### HOW IT WORKS:

The Massachusetts Fuel Assistance Program helps needy families by paying a portion of their heating bills from November 1 to April 30.

If you are a Massachusetts resident living on a low or fixed income, we encourage you to apply.

#### WHO SHOULD APPLY?

- Renters and homeowners who pay for their own heat
- Renters whose heat is included in their rent. (Those who have a housing subsidy must not receive a utility allowance)

#### WHO IS ELIGIBLE?

Eligibility is based on the number of people in your household and the combined gross (before taxes) income of all persons residing in the household

Use the chart on the other side of this pamphlet to see if you may qualify.

#### WHERE AND HOW DO I APPLY?

We cover Franklin and Hampshire Counties. We have interview sites in Greenfield, Northampton, Ware and Orange

All appointments must be made through our main office by calling:

Franklin County.: 413-774-2310 Hampshire County: 1-800-370-0940 Online: <u>www.communityaction.us</u> Choose Home Energy Assistance and then click Fuel Assistance.

If you are a first time program applicant, you must apply in person. If you applied the previous year, you will receive your application by mail and will not need to apply in person.

# WHAT WILL I NEED TO PROVIDE WHEN APPLYING?

For the person who is applying, bring:

- Social Security Number
- Proof of identity
- Proof of address
- Homeowners: mortgage statement, real estate tax bill, homeowners insurance bill
- Renters: copy of the lease Subsidy verification
- Heating bill
- Electric bill
- All income for the four weeks before the appointment

For all other household members, bring:

- Social Security Number
- Dates of birth
- All income for the four weeks before the appointment

Income includes: wages, self employment, TAFDC, EAEDC, Social Security, SSI, child support, alimony, dividends and interest on bank accounts, rental income, unemployment benefits, pensions, cash prizes and regular support from family and friends; plus any other income you receive.

Additional information may be needed to complete your application.

#### TO RECEIVE FUEL PAYMENTS:

When you become eligible for fuel assistance, we will notify your vendor of your award amount .Your vendor will bill us directly for usage during November 1<sup>st</sup> to April 30th. You do not need to send ANY bills in. If you either move or leave your home during the winter months you must notify us immediately.

#### **OTHER BENEFITS:**

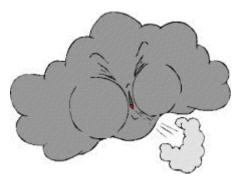
When you become eligible for Fuel Assistance, you may possibly also become eligible for additional help:

- Discounts on some electric and gas utility rates
- A discount on your telephone bill, depending on your type of service
- Weatherization
- Heating system repairs or emergency replacement, if you are a homeowner.

## **To Contact Us:**



# FUEL ASSISTANCE PROGRAM



**Community Action** Serving Franklin & Hampshire Counties

MAIL:

Fuel Assistance Program Community Action P.O. Box 1432 Greenfield, MA 01302

## **TELEPHONE:**

Franklin County: 413-774-2310

Hampshire County: 1-800-370-0940

**FAX:** 413-772-2733

## **WEBSITE:** www.communityaction.us



#### INCOME GUIDELINES: Gross Annual Household

Income before Taxes

Income Limit
\$34,001
\$44,463
\$54,925
\$65,387
\$75,849
\$86,311