

Telecommunications and Electric Meter Manager

The South Hadley Electric Light Department (SHELD), a municipal electric utility company with 8,000 customers and over a century of service to the people of South Hadley, is seeking a qualified and professional Telecommunications and Electric Meter Manager who, under the direction of the General Manager, will plan, organize, direct and implement existing and future expansion of telecommunications projects, plant and technology. This position will also manage existing metering technology and new integration projects for Advanced Metering Infrastructure (AMI) revenue-metering equipment and/or electrical test equipment.

Responsibilities:

- Develops and administers telecommunications and metering policies and procedures in compliance with local, State and Federal government regulations.
- Oversees development or modification of various telecommunication and metering services or systems.
- Coordinates the design, installation, maintenance, and upgrade of the SHELD fiber optic, metering system and radio system and its supporting facilities.
- Develops and administers budgets associated with SHELD's fiber optic and metering system.
- Develops applicable rate structures, service agreements, recommendations and proposals for delivery of telecommunication services to South Hadley customers and /or expanded scope telecommunication customers.
- Completes industry technical research and evaluation for recommendation to the General Manager of best practices and technology integration.
- Responsible for implementation of a fiber broadband business plan and AMI metering integration plans.
- Negotiates contracts with applicable service providers and evaluates vendors in accordance with state regulations.

Qualifications:

Education: Bachelor's Degree in telecommunications engineering, business or equivalent experience and two years' experience, within the past five (5) years, in a position responsible for implementation and administration of voice, fiber networks, AMI metering implementation, or any equivalent combination of education and/or experience.

Related Experience: 7-10 years of management experience in the fiber optic and communications industry is required.

Requirements:

Comprehensive knowledge of telecommunication utility operations, and its related equipment, plus a demonstrated proficiency in Passive Optical Network (PON) communications systems. Requires accomplished computer skills, excellent organizational skills and the ability to effectively coordinate with multiple project participants and subscribers.

- The ability to manage large scale telecommunications and AMI metering projects;
- Excellent communication and interpersonal skills;
- Ability to write requests for proposals (RFP's) in adherence to state bidding laws;
- The ability to communicate with all levels of employees within the company;
- Personal computer skills (Windows operating environment);

This is a full time position with excellent benefits including a Massachusetts Public Employee Pension Plan.

Interested candidates can apply for this position by submitting a cover letter and resume via e-mail to kmendoza@sheld.org or mail to Kim Mendoza at South Hadley Electric Light Department, 85 Main Street, South Hadley, MA 01075.