



# SHELD IS HERE TO HELP: BENEFITS & REBATES

The beginning of the year is a great time to take stock and consider your options when it comes to benefits, rebates, and more!

## HEATING ASSISTANCE RESOURCES

Available to both homeowners and renters in South Hadley, Community Action’s Fuel Assistance Program helps income-eligible participants afford their home heating expenses. Program eligibility is determined by the family size and gross annual household income (see chart to the right) Visit [www.communityaction.us/fuel-assistance](http://www.communityaction.us/fuel-assistance) for more information or to apply! For inquiries, contact Community Action at 413-774-2318.

### INCOME ELIGIBILITY AND BENEFIT LEVELS

| HOUSEHOLD SIZE | TOTAL GROSS YEARLY INCOME |
|----------------|---------------------------|
| 1              | \$42,411.00               |
| 2              | \$55,461.00               |
| 3              | \$68,511.00               |
| 4              | \$81,561.00               |
| 5              | \$94,610.00               |
| 6              | \$107,660.00              |
| 7              | \$110,107.00              |
| 8              | \$112,554.00              |
| 9              | \$115,001.00              |
| 10             | \$117,448.00              |

## SALVATION ARMY GOOD NEIGHBOR FUND

The Good Neighbor Energy Fund is available to any Massachusetts resident who, because of temporary financial difficulty, cannot meet a month’s energy expenses and is not eligible for state or federal energy assistance. Income must fall between 60 and 80 percent of the state’s median income levels.

### INCOME ELIGIBILITY GUIDELINES FOR 2022-2023 ARE AS FOLLOWS:

| HOUSEHOLD SIZE | TOTAL GROSS YEARLY INCOME |
|----------------|---------------------------|
| 1              | \$42,412 - \$56,548       |
| 2              | \$55,462 - \$73,948       |
| 3              | \$68,512 - \$91,348       |
| 4              | \$81,562 - \$108,748      |
| 5              | \$94,611 - \$126,146      |
| 6              | \$107,661 - \$143,546     |
| 7              | \$110,108 - \$146,809     |
| 8              | \$112,555 - \$150,072     |

## HOME ENERGY AUDITS

SHELD offers FREE home energy audits to all homeowners in South Hadley. A professional energy advisor will come to your home and identify ways that you can save on your monthly bill! Energy-efficient measures recommended through an energy audit can save the average homeowner hundreds of dollars per year in heating and cooling costs. To schedule your FREE home energy audit, contact our energy services partner, [www.nextzero.org](http://www.nextzero.org), directly at their toll-free number: (888) 333-7525.

# SHELD REBATE UPDATE

Budget your next upgrade—and make sure you're not missing out on any rebate opportunities by checking the chart. All approved Greenhouse Gas Reduction and Energy Star Appliance Rebates will be applied to your SHELD electric bill!

## HIGH EFFICIENCY COOLING REBATES

| QUALIFYING PRODUCTS                                    | SEER <sup>1</sup> | EER <sup>2</sup> | HSPF <sup>3</sup> | REBATE     |
|--|-------------------|------------------|-------------------|------------|
| Ground Source Heat Pump                                | N/A               | ≥20              | N/A               | \$1,750.00 |
| Air Source Heat Pump                                   | ≥18               | N/A              | ≥9.6              | \$1,750.00 |
| Single-Zone Ductless Mini-Split Heat Pump <sup>4</sup> | >16               | N/A              | ≥9.0              | \$625.00   |
| Mult-Zone Ductless Mini-Split Heat Pump <sup>4</sup>   | >16               | N/A              | ≥9.0              | \$1,250.00 |

<sup>1</sup>SEER – Seasonal Energy Efficiency Ratio  
<sup>2</sup>EER – Energy Efficiency Ratio is a measure of instantaneous cooling efficiency  
<sup>3</sup>HSPF – Heating Seasonal Performance Factor <sup>4</sup> Ductless Mini-Split cooling – only units are not eligible  
<sup>4</sup>Maximum of 2 ductless mini split

## HOME EFFICIENCY INCENTIVE PROGRAM

| ELIGIBLE MEASURES              | REBATE             |
|--------------------------------|--------------------|
| Blower Door Test & Air Sealing | 50% up to \$500.00 |
| (86% AFUE or greater)          | 50% up to \$500.00 |
| Insulation                     | 50% up to \$500.00 |
| Duct Sealing                   | 50% up to \$500.00 |

Note: Customers eligible for a maximum of \$2,000.00/customer/year

## ENERGY STAR APPLIANCE REBATES

| QUALIFYING PRODUCTS  | ENERGY STAR® - STANDARD REBATE | ENERGY STAR® - MOST EFFICIENT REBATE |
|--|--------------------------------|--------------------------------------|
| Air Purifier <sup>1</sup>                                  | \$25.00                        | N/A                                  |
| Clothes Washer <sup>1</sup>                                | \$25.00                        | \$100.00                             |
| Clothes Dryer <sup>1</sup>                                 | \$25.00                        | \$100.00                             |
| Dehumidifier <sup>1</sup>                                  | \$25.00                        | N/A                                  |
| Dishwasher <sup>1</sup>                                    | \$25.00                        | \$100.00                             |
| Freezer <sup>1</sup>                                       | \$25.00                        | \$100.00                             |
| Refrigerator (≥12cu.ft) <sup>1</sup>                       | \$25.00                        | \$100.00                             |
| Room Air Conditioner <sup>2</sup>                          | \$25.00                        | N/A                                  |
| Wi-Fi Thermostat <sup>3</sup>                              | \$100.00                       | N/A                                  |
| Variable Speed Pool Pump <sup>4</sup>                      | \$200.00                       | N/A                                  |
| Heat Pump Clothes Dryer <sup>4</sup>                       | \$500.00                       | N/A                                  |
| Heat Pump Water Heater (≤55 Gallon, Electric) <sup>4</sup> | \$500.00                       | N/A                                  |

<sup>1</sup> Limit one rebate every 3 years for the same appliance type  
<sup>2</sup> Limit 2 rebates per calendar year  
<sup>3</sup> Must have central air conditioning and/or electric heat, and Wi-Fi enabled. Limit 1 rebate per calendar year  
<sup>4</sup> Limit 1 rebate every 5 years for the same equipment type

## GREENHOUSE GAS REDUCTION REBATES

| QUALIFYING PRODUCTS                   | ENERGY STAR® - STANDARD REBATE               |
|---------------------------------------|--|
| Electric Lawn Mower                   | \$100.00                                     |
| Leaf Blower                           | \$25.00                                      |
| Trimmer                               | \$25.00                                      |
| Electric Bicycle                      | \$200.00/bike – limit of (2) every (5) years |
| Electric Service Upgrade <sup>*</sup> | \$200.00                                     |

<sup>\*</sup>Electric upgrade must be related to the installation of new equipment for "electrification"

## RESIDENTIAL BATTERY REBATE

An incentive for customers to install residential battery systems that are compatible with the Connected Homes program. The customer must enroll the battery in the Connected Homes program to be eligible for the rebate. Batteries must comply with NEC, all applicable safety and fire codes and receive all appropriate approvals from SHELD. For more information or to apply call the NextZero hotline at (413) 308-1311.

| RESIDENTIAL BATTERY REBATE | QUALIFYING BRANDS | REBATE AMOUNT                     |
|----------------------------|-------------------|-----------------------------------|
| Behind the Meter Battery   | Generac, Sonnen   | \$100 per KWH of battery capacity |

All batteries must be integrated in the Connected Homes program  
 Battery capacity must be between 7.5 – 20.0 KWH

Please visit [www.sheld.org](http://www.sheld.org) for additional information, to apply for rebates and to learn about eligibility

# FIBERSPRING UPDATE

SHELD's gig-speed fiber internet service continues to roll on! If your home or business is in one of our connected fiberhoods, it's time to get your gig!

## CONNECTED FIBERHOODS

Ridge Rd  
 Old Lyman Rd  
 Hollywood St  
 Crystal Ln  
 Pine St  
 Pittroff Ave  
 Charon Terr  
 Pheasant Run  
 Parkview Dr  
 Boynton Ave  
 Berwyn St  
 Pine Grove  
 Falls Wood  
 Roosevelt Ave  
 Pine Hill Rd  
 Woodbridge St  
 Silver St  
 Mountain View  
 Lorraine Ave  
 (formerly  
 Shadowbrook)  
 Spring Meadows  
 High St  
 Miller Ave  
 Conti Dr  
 Amherst Rd

## 2023 UNDERGROUND CONSTRUCTION SCHEDULE

Sycamore Knolls  
 N. Sycamore Knolls  
 S. Sycamore Knolls  
 Sycamore Park  
 San Souci Dr  
 Sunrise Cir  
 Stonegate Dr  
 Wildwood Ln  
 Chatham Way  
 Spring Meadows Rd  
 Briar Springs Ln  
 Misty Cir  
 Ethan Cir  
 Chestnut Hill Rd

## 2023 AERIAL CONSTRUCTION SCHEDULE

Hadley St  
 Brock Way  
 West Summit St  
 Summit St  
 Upper River Rd

