

Utility Support Technician

The South Hadley Electric Light Department (SHELD), a municipal electric utility company with 8,000 customers and over a century of service to the people of South Hadley, is seeking a qualified Utility Support Technician who will be responsible for providing support to the SHELD Operations and Telecom departments by performing basic tasks in support of the electric line crew and fiber crew. The position reports directly to the Operations Manager.

Position Responsibilities:

- Performing manual labor to assist in the construction and maintenance of South Hadley's electrical and fiber infrastructure including digging, moving dirt, site clean-up, material handling, tool and equipment maintenance, and general labor.
- Assisting line crews with underground make-ready work: installing hand holes, microduct, and MSTs.
- Performing, under general supervision, all aspects of installation, alteration, demolition, maintenance and/or repair of electrical and fiber systems.
- Operating company vehicles including, but not limited to, trucks, trailers, trencher.
- Digging trenches and excavations by use of hand tools and power equipment, under general supervision.
- Providing support for grounds keeping duties at Department facilities, including but not limited to maintaining and inspecting grounds, cut grass, trim trees and bushes, snow removal, and general upkeep to provide safe roadways and sidewalks for staff and customers.
- Assist in Advanced Metering Infrastructure (AMI) installation.
- Serve on-call during storms or emergency restoration.
- Perform all other ancillary assignments as directed by Operations Manager or designee.

Job Knowledge/Skills Required:

- Strong mechanical aptitude is a plus.
- Ability to acquire and apply safety knowledge from APPA Safety Manual. OSHA certification is a plus.
- Ability to acquire a hoisting license for forklift.
- Ability to understand and follow jobsite instructions, performing a variety of duties in a timely manner.
- Ability to perform arithmetical operations rapidly and accurately.
- Must possess personal computer skills, good communication and interpersonal skills.

Reporting Relationships: The Utility Support Technician reports directly to the Operations Manager.

Qualifications and Physical Requirements:

- High school diploma or equivalent
- Must be eighteen years of age at time of application.
- Must possess a valid Massachusetts driver's license and have a safe driving record accepted by our insurance company. A CDL is a plus.
- One to two years of experience with tools and equipment used in construction, grounds and/or building maintenance.
- Must be able to work in different environments including inside, outside, in inclement weather, in confined spaces, or off a ladder.
- Must be able to lift 80 lbs.
- Must live within a reasonable driving distance and be able to report to work within 30 minutes as defined in the Union contract.
- Must be dependable and accountable
- Must be able to pass pre-employment physical, drug screen, and background check

This is a full-time Union position with a probationary period according to the IBEW contract. SHELD offers excellent benefits including a Massachusetts Public Employee Pension Plan. Qualified candidates can apply for this position by submitting a cover letter and resume via email to kmendoza@sheld.org , Kim Mendoza at South Hadley Electric Light Department.